



March 26, 2018

## FOR IMMEDIATE RELEASE

Media Release: Door to Door Sales

Amendments to the Consumer Protection Act, 2002 affecting door-to-door sales, came into effect March 1, 2018. A supplier can no longer solicit a consumer to enter into a direct agreement for any of the Products through door-to-door sales unless two conditions are met:

- a. *A consumer initiates contact with the supplier, and*
- b. *That consumer specifically requests that the supplier attend his/her home for the purpose of entering into such an agreement.*

This legislation affects a supplier, or a business who finances a supplier, of any of the following goods or services:

- Furnaces;
- Air conditioners;
- Air cleaners;
- Air purifiers;
- Water heaters;
- Water treatment devices;
- Water purifiers;
- Water filters;
- Water softeners;
- Duct cleaning services; and
- Any combination of, or bundles of, the above goods and services

If you are approached by a supplier who is attempting to conduct door to door sales, please contact the Smiths Falls Police Department at 613-283-0357.

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